



AMERICAN SUZUKI MOTOR CORPORATION

SAFETY RECALL CAMPAIGN

AN400K8/K9, DL1000K8/K9, GSF1250S/SAK8/K9,
GSX1300BK/BKAK8, GSX1300RK8/K9, GSX650FK8/K9,
GSX-R600K8/K9, GSX-R750K8/K9, SFV650K9,
VL800/B/T/CK8/K9, VLR1800/TK8/K9, VZ1500K9

Dear Suzuki Owner,

March 2, 2011

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists with certain 2008 and 2009 model year Suzuki motorcycles listed below. According to our records, you are the owner of one of these motorcycles.

AFFECTED UNIT VIN RANGE:

Model	Year	VIN Range
AN400	2008	ALL
	2009	ALL
DL1000	2008	JS1VT53A*82100146 ~ JS1VT53A*82101130
	2009	ALL
GSF1250S/SA	2008	ALL
	2009	ALL
GSX1300BK/A	2008	ALL
GSX1300R	2008	ALL
	2009	ALL
GSX650F	2008	ALL
	2009	ALL
GSX-R600	2008	ALL
	2009	ALL
GSX-R750	2008	ALL
	2009	ALL
SFV650	2009	ALL
VL800/B/T/C	2008	JS1VS55A*82102932 ~ JS1VS55A*82110053
	2009	ALL
VLR1800/T	2008	ALL
	2009	ALL
VZ1500	2009	ALL

What is the problem?

Some rectifier assemblies installed on the affected models may have a condition which can cause the internal circuit board to fail in service due to excessive heat. Should this occur, insufficient charging current will be available to the battery. If the battery becomes excessively discharged, the engine may not be able to start, or may stall. Engine stalling while riding may increase the risk of a crash. To ensure safety and customer satisfaction we are initiating a safety recall campaign to replace these affected rectifier assemblies.

⚠ WARNING

Operating your motorcycle without having the recall service performed may increase the risk of a crash.

DO NOT OPERATE YOUR AFFECTED MOTORCYCLE

To minimize the risk of a crash, do not ride, or allow anyone else to ride your motorcycle until this recall service has been completed.

What is Suzuki doing to solve the problem?

Your dealer will replace the rectifier assembly on your motorcycle. This procedure is very simple and only takes approximately 1 hour to complete. There will be no charge to you for any recall service related parts or labor.

What should you do?

Bring your motorcycle to your dealer. To aid your dealer and Suzuki, make sure you are prepared for the recall service by taking the following steps:

- Contact your Suzuki dealer as soon as possible to set up an appointment for the recall service *before* you bring your motorcycle in for the repair.
- Clean your motorcycle thoroughly, so your dealer can perform the recall service quickly and efficiently. This will aid in the repair process.
- Bring this letter and card with you to help your dealer process the claim.

Customer reimbursement for prior rectifier assembly replacement:

If you have paid for the prior replacement of a rectifier assembly, you may be eligible for reimbursement. Suzuki's reimbursement plan covers the cost of the rectifier assembly, associated parts, labor and in some circumstances miscellaneous charges.

Request reimbursement for a previous repair by contacting your Suzuki dealer.

Please note the following:

- Reimbursement is limited to Suzuki's MSRP for parts and the published flat rate time for labor.
- To be eligible for reimbursement you must supply documentation which contains the cost of parts and labor for the previous repair, such as copies of repair orders or parts receipts.
- Repairs made more than 10 days after the date of this notification letter will not be eligible for reimbursement.

What to do if you receive this letter in error?

This notice was mailed to you according to the most current information we have available. If you no longer own the Suzuki motorcycle described on page one of this letter, please complete and return the enclosed postage paid reply card to American Suzuki Motor Corporation and forward this information to the current owner (if known).

Who to contact if you experience problems?

Your Suzuki dealer can provide you the fastest response to your questions or concerns about the rectifier replacement campaign. If you have any difficulty with this recall campaign you may contact the American Suzuki Motor Corporation Customer Service Department for assistance using the direct Customer Service telephone line at (714) 572-1490 during the hours of 8:30 am to 4:45 pm Pacific Time. Please have your Vehicle Identification Number (VIN) ready when calling. You may also leave a brief message at (800) 444-5077 and a representative from the American Suzuki Motor Corporation Customer Service Department will contact you.

If you believe that American Suzuki has failed to provide the Recall service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC, 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety, satisfaction and riding pleasure are important priorities for Suzuki.

Sincerely,
American Suzuki Motor Corporation